

LIMITED ONE-YEAR HARDWARE WARRANTY

For Mobile Products

Please Retain Proof of Purchase

Wyse warrants this product to be free from defects in material and workmanship for a period of One (1) year after the original date of consumer purchase excluding the battery. During this period Wyse will, at its option, either replace a defective product with a new or rebuilt product or repair it with new or rebuilt parts at no charge except as stated below. The parts or product that are replaced become the property of Wyse.

Exclusions

Wyse does not warrant that the operation of this hardware product will be without interruption or error-free. This Hardware Limited Warranty does not extend to any product from which the serial number has been removed or that has been damaged or rendered defective

- a) as a result of accident, misuse, abuse, neglect, contamination,, improper maintenance or other external causes;
- b) by operation outside the published operating specifications for the product, including improper environment, excessive or inadequate heating or air conditioning or electrical power failures, surges or other irregularities;
- c) improper site preparation or maintenance;
- d) by software, interfacing, parts or supplies not supplied by Wyse;
- e) any use other than ordinary commercial or industrial application;
- f) virus infection;
- g) loss or damage in transit, or
- h) repair, modification, improper adjustment or installation of options or parts by anyone other than (i) Wyse, (ii) a Factory Authorized Service Center or (iii) your own installation of end-user replaceable Wyse or Wyse approved parts.

Battery Warranty

Wyse warrants the battery to be free from defects in material and workmanship for a period of Six (6) months after the original date of consumer purchase.

TFT LCD Defect Policy

Despite the highest possible standards, the intricate manufacturing of thin-film transistor (TFT) liquid crystal display (LCD) screens may still produce slight visual imperfections. These visual imperfections do not impair the performance of your Wyse Thin Client. However, Wyse will provide the warranty service for your Wyse Mobile Thin Client TFT LCD screen when there are at least:

- a) over 3 bright dots **or** 6 dark dots **or** 8 mixed bright and dark dots in total; or
- b) 2 adjacent bright dots or 2 adjacent dark dots; or
- c) 3 bright **and/or** dark dots within an area 15 mm in diameter

These TFT LCD screen warranty conditions are offered by TFT LCD manufacturers. Wyse will therefore, at its option, repair or replace the product.

Please note: A bright dot is a white or sub-pixel that is always on. A dark dot is a black or sub-pixel that is always off.

This limited warranty is provided to the original owner only and is not transferable to any third party. This limited warranty does not cover any of the products hardware that you or any third party has modified or altered; you bear the sole responsibility and liability for any such modifications or alteration.

WYSE HEREBY DISCLAIMS ALL OTHER EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES AND COUNTRIES MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

THIS LIMITED THREE-YEAR WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY.

To Obtain Service

For customers in North America you may obtain an RMA by visiting the Wyse web site at <http://www.wyse.com/serviceandsupport/service/service.asp>. You may also visit the world wide web at www.wyse.com to find the nearest Factory Authorized Service Center near your location.

For customers in other countries please visit our web site at www.wyse.com to find the nearest Factory Authorized Service Center in a country near you.

To obtain service under this limited warranty, deliver the product, along with the dated proof of purchase, to Wyse or a Factory Authorized Service Center. If you choose to use Wyse's factory service, call Wyse for a Return Material Authorization (RMA) number. If you cannot deliver the product in person:

- Pack it in its original shipping container (or equivalent).
- Put the RMA number on the address label.
- Insure it (or assume the risk of loss/damage during shipment).
- Pay all shipping charges.

Wyse will pay the return shipping charges.

If through no fault of the customer, Wyse is unable to replace or repair the product as provided for above, Wyse will refund the customer's purchase price. In order to obtain a refund, you must either deliver the product in person or ship the product to the Customer Service Location as directed by the RMA Department. Upon receipt of the product and verification of payment, Wyse will refund the purchase price plus reasonable shipping charges.