

# Wyse Warranty Service Program Availability

## Standard Warranty and BronzeChoice Warranty Extension Program Availability

***Customers who purchase Wyse products with standard warranty or the BronzeChoice extension may have defective units repaired at Wyse Service Centers and ASCs around the world especially in the countries listed below. Please check the Wyse website for the actual location of these service providers. The customer is responsible for the freight to these service locations.***

1. North America
  - a. US – Wyse Service Center or ASCs
  - b. Canada – Wyse Service Center
2. EMEA
  - a. Belgium
  - b. Egypt
  - c. Germany
  - d. Italy
  - e. France
  - f. Norway
  - g. Pakistan
  - h. Poland
  - i. Russia
  - j. South Africa
  - k. Turkey
  - l. UK
3. Asia
  - a. China – Wyse Service Center
  - b. Hong Kong
  - c. India
  - d. Taiwan
4. Oceania
  - a. Australia – Wyse Service Center or ASC
  - b. New Zealand

## ARS GoldChoice and SilverChoice Warranty Upgrade and Warranty Extension Program Availability

***The GoldChoice and SilverChoice Programs are only available to customers in the following countries at this time. Deliveries in some countries may exceed 1 business day.***

Region/Country	ETA from Date of Shipment(in Business days)
1. North America	
a. US	1 day
b. Canada	1 day
2. European Community	
a. Austria	1 day
b. Belgium	1 day
c. Bulgaria	2 days
d. Cyprus	2 days
e. Czechia	1 Day
f. Denmark	1 day
g. Estonia	1 day
h. Finland	1 day

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i.	France	1 day
j.	Germany	1 day
k.	Greece	1 day
l.	Hungary	1 day
m.	Ireland	1 day
n.	Italy	1 day
o.	Latvia	1 day
p.	Lithuania	1 day
q.	Luxembourg	1 day
r.	Malta	2 days
s.	Netherlands	1 day
t.	Poland	1 day
u.	Portugal	1 day
v.	Romania	1 day
w.	Slovakia	1 day
x.	Slovenia	2 days
y.	Spain	1 day
z.	Sweden	1 day
aa.	Switzerland	1 day
bb.	United Kingdom	1 day
3.	Oceania	
a.	Australia	1 day
b.	New Zealand	1 day